

MIGRATING ITS ERP TO IZO™ PRIVATE CLOUD, COTMAC ELECTRONICS WITNESSES ENHANCED PRODUCTIVITY & EFFICIENCY ACROSS ITS SYSTEMS

COTMAC ELECTRONICS



Rated among the top global providers of industrial automation solutions, Cotmac Electronics Pvt. Ltd. excels in delivering a wide range of innovative and cost-effective engineering services to leading manufacturers across 40 countries worldwide.

Though the Cotmac IT system was hosted with a global cloud provider, the customer was dissatisfied with its complacent service delivery and slow response to its immediate storage expansion needs. As the upgrade and refresh of its core ERP became due, Cotmac decided to migrate to a more reliable and agile provider. It turned to Tata Communications, its trusted network provider over years.

BUSINESS NEEDS

- Overcome service delivery and assurance issues with the current provider
- Refresh and upgrade of SAP application was a well-timed opportunity to explore another cloud provider
- End-to-end solution for infrastructure and SAP application upgrade, hosting and maintenance to achieve better operational efficiency and reduced costs

TATA COMMUNICATIONS' SOLUTION

- IZO™ Private Cloud for high application performance and ready scalability in response to Cotmac's growing capacity requirements
- SAP deployment, migration, testing and ongoing support for seamless SAP functions
- Disaster recovery with real-time data replication to eliminate any data loss or application outage
- High-speed connectivity between customer sites, datacentre and disaster recovery for quick data transfers and archive
- 24X7 monitoring and management for SAP on cloud and network provides proactive alerts and speedy trouble resolution

IMPACT

- Improved SAP and database performance, backed by uptime SLAs from a single provider, substantially increased productivity and efficiency across business functions
- Ease of management and complete control over application performance, thus minimising business risks with a one-stop solution for SAP, network and infrastructure supported by high level of service assurance
- Uninterrupted business operations and growth with expandable resources to scale-up storage or SAP features on-demand
- Over 15-20% recurring cost savings with pay-per-use model

“Like any manufacturing enterprise, SAP is the nerve centre of our business and Tata Communications covers us end-to-end. Right from infrastructure to application performance, the network on our premises to the network on cloud, servers, DR, Tata Communications makes it work all together. Effortless trouble resolution, upgrades or capacity enhancements over a single call, ensures our core applications are always up and running, yielding system-wide operational efficiencies.”

**Shyam Sirur, Chairman
Cotmac Electronics**

For more information, visit us at www.tatacommunications.com.