



TATA COMMUNICATIONS' **GLOBAL SIP CONNECT**

Our expansive reach is the best in the industry – via International inbound and outbound calling and domestic voice services.

Global connectivity. Simplified connections

If multiple locations, complex, fragmented networks, legacy technologies, and crumbling infrastructure are not enough, the problem is compounded by multiple vendors that one has to deal with. Tata Communications Global SIP Connect, riding on our superlative Tier 1 network, addresses all your challenges effortlessly by offering you a one-voice network with global reach.

With a single contract for your global voice requirements, you get flexible billing, fraud detection, and prevention, interoperability with business collaboration applications, APIs, and a self-service customer portal for ordering, reporting, and critical business operations.

Industry best global reach

Our network integrates with

1600+
carriers

785
mobile providers

Including

- International toll free (ITFS) **110+ countries**
- Universal free phone (UIFN) **45+ countries**
- Local number in 65 countries covering **300 cities**
- Domestic Service full PSTN replacement in **29 countries**, covering 60% of world's GDP
- SIP Connection In **50 countries**, covering 89% of world's GDP



Quality and versatility

Our geo-redundant and secure MPLS network, combined with intelligent fraud management, supports multiple classes of service, prioritising voice with a guaranteed quality of service that ensures high call quality and expansive interconnect options.



Resilience & availability

Our resilient and high-availability network minimises PSTN interconnects, reducing the number of related incidents, and automatically routing over IP during network problems.

Manage better



Single contract

Our global reach lets us handle your domestic and international voice needs with a single contract covering 27 countries and international termination in over 240 countries with improved, uniform service levels for your employees, and compliance with all in-country regulations.



Scalability

Global SIP Connect lets you efficiently manage your global voice services by consolidating UC equipment at a central site, saving money on licence charges per location. Add sites at any time without deploying additional hardware and scale bandwidth in more flexible increments than traditional TDM voice circuits.



Comprehensive view

We lighten your management burden with complete technical, operational, and administrative support on both the provisioning and maintenance of local and international voice services. You have a single view of your entire voice network through a self-service portal powered through APIs.



Simple, easy management

With our geo-redundant architecture, we offer centralized SIP trunking services and number portability which ensures better management as well as optimal business continuity and disaster recovery.



All of which makes enterprise calling simple and collaboration assured.



Communicate smarter



Increase functionality

Our IP network allows interoperability that gives your entire enterprise greater functionality via SIP trunking for voice services.



Deliver better customer service

Instantly roll out help desks and contact centres worldwide and enable customers to call you through a local number service on an economical pay-per-use basis¹. Help for standard queries can even be automated in local languages.



Gain access to digital services

Our API platform offers you a wide variety of horizontal and voice specific APIs which can be leveraged to quickly provision new services to your customers.



Achieve optimal quality of service

Global SIP Connect delivers your voice traffic through a PoP closest to your location, ensuring optimal quality of service. Currently, we have 14 secure PoPs spread across four major continents that provide 99.99% reliability.

Save more



Consolidate calling costs

With our global reach, partnerships, and massive volume, we can offer you the most competitive of-net pricing, lowering your international and domestic calling costs. Enjoy on-net access to leading audio conferencing and cloud services to minimise costs.



Enjoy volume-based pricing

Let Tata Communications handle both your domestic² and international calling and benefit from more competitive, volume-based pricing. Large organisations with high international traffic can achieve savings of up to 40-60%³ for a quick, substantial ROI.



Save in the long run

With SIP trunking you need less hardware, making it easier and less expensive to design, configure, administer, and maintain. Since Global SIP Connect with multimodal functionality is interoperable with existing technology, you'll also save on the upgrade costs of legacy TDMs and IP-based PBXs.



Gain better control over your budget

Global SIP Connect provides an opportunity to utilise unified pricing across the globe which will enable you to have better control over your budget.

1. Subject to regulations of the country of origin; 2. US, Canada, Aus, NZ, HK, Singapore, India (via local operator PRI) and 12 European countries
3. Estimated savings based on call pattern and volume, so may even be higher

The Tata Communications Difference

Partnering with a world-class telecom firm means becoming part of an offering like no other. Here's what sets us apart:

Meet the voice leader



World's first multimodal capability on SIP Trunks



Seamless global experiences for end customers and partners thanks to our direct delivery



API-enabled functionalities across the board



UCC transformation enabler



Qualified for excellence with key industry and third-party certifications

7000+

experts across 40 international locations, serving customers across 126 countries

>200+

dedicated service relationship managers who are 100% ITIL certified

5

global service contact centres providing support in multiple languages across the globe

24/7/365

Multi-platform support, industry-leading SLAs and monitoring

Streamline your global voice, video communication and collaboration with unmatched reliability, scalability, and cost efficiency.

Don't wait. Contact us today for more information. Let Global SIP Connect streamline your global voice and collaboration with unmatched reliability, scalability, and cost efficiency. Email us at: business@tatacommunications.com Visit us at: www.tatacommunications.com

Contact us

