



TATA COMMUNICATIONS

GlobalRapide

Collaboration

Endpoint and Devices

Seamless Control. Smarter Collaboration.

CHALLENGES OF A **HYBRID WORKSPACE**

Productivity in a Hybrid Workspace

63%

would use video conferencing more if huddle rooms were better equipped

67%

desire more in-person collaboration

73%

of employees want hybrid work flexibility

The IT team struggles with:



Hybrid (multi-device OEM) deployment



Island-based visibility and control



Distributed field service support



Multi-platform deployment and missing unified meeting experience

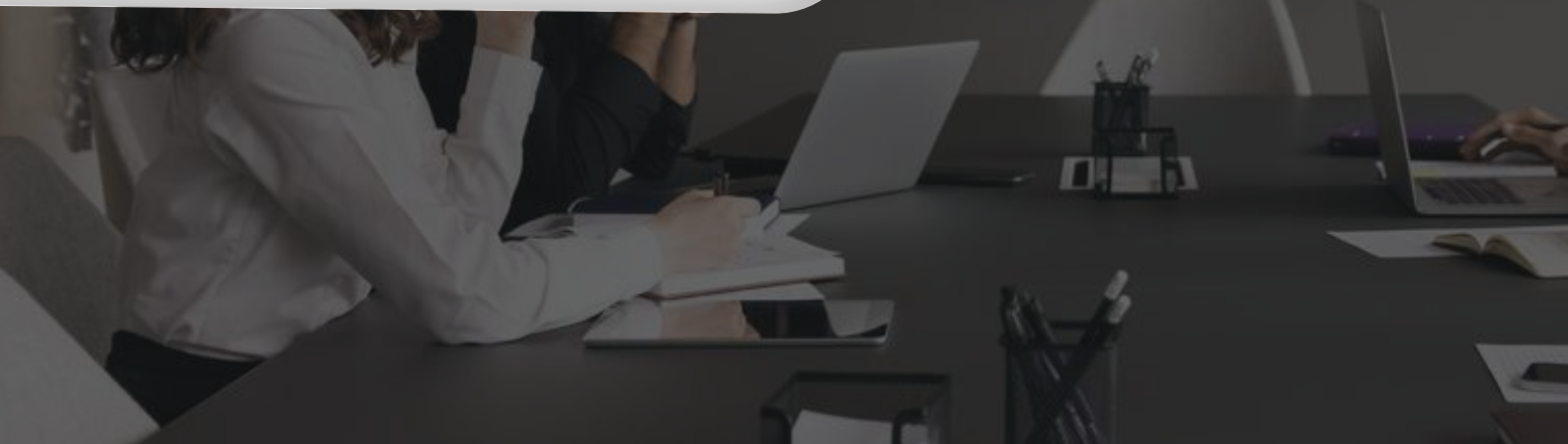


Optimising investment

Meeting rooms are crucial for flexibility and collaboration, but

93%

are poorly equipped, frustrating employees.



EFFORTLESS, MULTI-OEM, GLOBAL DEPLOYMENT FROM A SINGLE SOURCE

TATA COMMUNICATIONS VALUE PROPOSITION



Increase employee productivity

- Modernise and standardise hybrid spaces
- Transform spaces of different sizes into effective meeting rooms
- Focus on core business and digital workplace strategy since Tata Communications manages meeting room operations



Simplify management of the meeting room experience

- Trust Tata Communications for simple, effective global deployment
- Outsource management of all multi-OEM offerings of endpoint devices, AV requirements and UC platforms to Tata Communications, for increased visibility and orchestration
- Use a single plane of glass to manage your global workspaces – Tata Communications manages through always-on health checks, and telemetry and data-driven insights dashboards



Optimise costs

- Lower your maintenance and hardware costs
- Streamline your telephony expenses
- Rely on a single vendor to simplify relationships across UC applications, devices and telcos
- Consolidate service requests and field support, thus eliminating expensive downtime

From some of the
WORLD'S TOP
tech brands and services

Lenovo

logitech 

 CRESTRON

Yealink

Jabra^{GN}

 poly

biamp.

 YAMAHA

 CISCO

Extron®

 Cisco Jabber

SAMSUNG

QSC

SHURE®

 LG

 audiocodes

VALUE WE DELIVERED

CUSTOMER SUCCESS STORY

A global financial services provider chose Tata Communications' managed Collaboration endpoint and device management solution for worldwide collaboration and meeting requirements.

GLOBAL financial services provider chooses managed collaboration end point and device management solution from one tata for worldwide collaboration and meeting requirement

- 1000+ Meeting rooms across more than **180** global locations
- Higher productivity through worldwide collaboration
- Cost optimisation with single supplier
- Lowered security risk by **30%**
- Reduced internal resource needs by **25%**

Insurance services: INDIAN second largest public sector undertaking

See immediate return on investment, stable service and remarkable cost saving

- Consistent high-quality and immersive video experience and high uptime
- End-to-end visibility and proactive monitoring of calls to ensure a jitter-free user experience
- 1200 concurrent bridge capability for HD calls
- 3000+ participants live streaming with secured link capability for annual day meeting
- One window solution for voice, video, web with global support

GLOBAL DEPLOYMENT

80+

sites worldwide leverage new Poly video conferencing devices

ENHANCED COLLABORATION

100+

global sites connected via Globalrapide for Microsoft Teams

PROACTIVE MANAGEMENT

24/7

support end-to-end managed meeting room solution with

SIMPLIFIED OPERATIONS

Single service provider for higher productivity and cost efficiency

[Click here to learn more](#)

For more information, visit us at www.tatacommunications.com

CONTACT US

