

TATA COMMUNICATIONS GlobalRapide - MICROSOFT TEAMS SOLUTION

Tata Communications GlobalRapide is an end-to-end employee experience solution on a single collaboration platform for improved efficiency. With Tata Communications' world-leading voice infrastructure, you get the productivity of Microsoft Teams with the simplicity of connected audio.



Components of the GlobalRapide – Microsoft Teams solution



Direct Routing



Operator Connect



MS TeamsRooms

1. Direct Routing: With Microsoft Teams, Tata Communications GlobalRapide is a complete end-to-end UCaaS solution, integrating various best-of-breed UCaaS platforms from Microsoft.

What's unique about Tata Communications GlobalRapide with Microsoft Teams DR?



Managed Services

Secure, Managed UCaaS offering through end-to-end managed experience, automation and self-care capabilities



Simplified User Experience

Increase speed to deploy and market, streamline operations and reduce spend on management platforms or skilled resources



Enhanced Interoperability

Enable best-in-class meeting room experiences with multi-country end-point devices, room systems and cloud video interop providers



Advanced Monitoring

Experience Best-in-class Single Pane of Glass visibility into usage, performance, quality and troubleshooting



Robust Platform

GlobalRapide integrates robust, enterprise-grade communications and collaboration capabilities with O365/Microsoft Teams






Cost saving

Save on maintenance, hardware and telephony cost

2. Operator Connect: Operator Connect for Microsoft Teams is a quick and easy way to integrate with calling by leveraging the customisation and flexibility of direct routing. Tata Communications offers enterprises the flexibility.

Tata Communications is the one of the leading providers of Operator Connect in India, with an access license for Operator Connect India offering a seamless cloud calling experience for enterprises through the integration of our cloud based PSTN network and Microsoft telephony solutions.

Your one-stop shop for a seamless cloud collaboration journey in India





 <p>Regulatory compliant and secure: We have over a decade and experience in Managing Global and India telecom regulations and security compliance.</p>	 <p>Unmatched connectivity: We have the largest and most reliable network in India and Globally, delivering unmatched reach and reliability.</p>	 <p>Effortless cloud migration: Our END-TO-END Managed Services provides a hassle-free migration of PSTN into the cloud.</p>
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The impressive benefits of Tata Communications GlobalRapid with Operator Connect

- **Leverage existing operator contracts**
Keep your preferred operator and contracts, while enabling a modern calling experience in Teams
- **Reduce cost of hardware and management**
PSTN calling services and Session Border Controllers (SBCs) are managed by operators, saving on hardware purchase and management
- **Quickly deploy calling in teams**
Create a connection to your operator and assign phone number to users, all from the Teams admin center, in a matter of minutes
- **Benefits from enhanced support and reliability**
Operators provide technical support and shared service level agreements, while Azure-powered direct peering creates a 1:1 network connection for greater reliability

Available in 48 countries (PSTN + Cloud number coverage) countries across the world, with more coming soon









3. Microsoft Teams Room: We can enable the specialised hardware and services needed to enable rich communications with participants from around the globe.

 <p>Envisioning Plan and design services, device strategy, and Standard room template</p>	 <p>Enablement Procurement and deployment of devices, network, Rooms account provisioning, cloud, and video interoperations</p>	 <p>Usage Meeting Room transition, training, change management, and migration services</p>	 <p>Support Reporting, usage monitoring, device management, and break-fix services</p>
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What makes Tata Communications Different?



Why is Tata Communications GlobalRapid - MS Teams solution unique?

 <p>1st Initial launch partner for MS Teams Direct Routing</p>	 <p>30% typical savings when customers choose our SIP solution over conventional PRIs</p>	 <p>No.1 international voice carrier-Traffic</p>
 <p>26% of total internet routes globally managed by us</p>	 <p>GLOBAL COVERAGE SIP services with unmatched coverage for freephone access numbers to contain costs and enhance access options (110+ countries, relationship with over 1600 carriers) PSTN replacement in 32+ Countries and Rapidly expanding</p>	 <p>SUCCESSFUL MANAGEMENT EXPERIENCE Decades of experience in Managing deployments globally including highly regulated countries like India</p>
 <p>95% of customer incidents pro-actively monitored</p>	 <p>POPs ON ALL CONTINENTS Business continuity is core to our design, with global and multi-region registration</p>	

For more information, click here

CONTACT US

