

MANAGED SD-WAN PROVIDES A SCALABLE NETWORK FABRIC THAT WOULD ENABLE SEAMLESS FUTURE GROWTH AND REAL AGILITY IN LEADING BAKING PRODUCTS COMPANY

Tata Communications Managed SD-WAN provided agility and culture fit to the Customers rapid and global scalability needs. Tata Communications solution simple mix-and-match customization delivered accelerated execution alongside a superior customer experience.

CHALLENGE

Baking Products Company CIO was tasked with supporting a growth plan that would double the size of the company, along with the challenged of a rigid and complex network with multiple providers. Bandwidth demands were also increasing at a rate of 25 percent or more annually.

They were looking to build a network that would enable future growth and transform its existing IT strategy to accelerate their cloud-first approach.

SOLUTION

Tata Communications Managed SD-WAN has created an access-agnostic network uniquely customized for each global location, application, and end-user need. Our BYON functionality is also incorporated at few of the Customers in-contract circuits as part of the solution.

By deploying a hybrid WAN, both MPLS and Internet coexist and includes tight security controls with global policy orchestration.

RESULTS

Single service provider has increased cloud application performance across North America, Europe, and Asia Pacific regions. With a fully managed solution including high-availability devices at each site ensures service even in the event of hardware failures. As Tata Communications allows BYON, the customer do not have to rip and replace all their existing circuits. Hybrid WAN has boosted bandwidth by 30%. There is a significant increase in User Experience due to 99.999% Service Uptime.

SERVICE & SUPPORT

Tata Communications offers the customer a dedicated Account Management, Customer Success Management, Solution Architect and Project Management Team with Quarterly & Monthly Business and Service Reviews.

Tata Communications also offers effective aid to all their lifecycle support requests in both presales and post-sales.



30% Boost in Bandwidth



40% Capex saving



Network Uptime of 99.999 %



Up to 50% increase in Service Response Time