

MANAGED SD-WAN PROVIDES FULL VISIBILITY AND AGILITY FOR SOUTHEAST ASIA'S LARGEST GRAIN PROCESSORS



BYON flexibility

"Tata Communications has taken us through a Digital Transformation journey by implementing Managed SDWAN. This Cost-Effective Hybrid Solution coupled with our BYON links supports us with all our sites connectivity while providing full management, control and visibility of our network. Tata Communications' cross function teams support, regular interlock, service improvement have all been helpful in seamless delivery and operations"

Southeast Asia's Largest Grain Processors Spokesperson



Overall TCO saving

CHALLENGE

Southeast Asia's largest grain processors were looking to consolidate their central management system with a single network provider.

At the same time have full control and visibility over their network.

SOLUTION

Tata communications Managed SDWAN was selected by the Customer to bring in digital transformation and connect multiple office locations with ease.

This is a single provider managed solution comprising underlay, overlay & BYON with analytics capability.

RESULTS

The Customer now has the right foundation and agility. With Tata Communications' flexibility with BYON, the Customer can choose to stay with existing contracts alongside SDWAN.

There has been Improvement in production uptime of mills and better user experience even from far locations like Turkey. Overall TCO saving is also achieved.



Increased Production uptime

SERVICE & SUPPORT

All sites are managed via Versa CPE, including sites with 3rd party links under Tata Communications Managed Service

Tata Communications' excellent cross functional support for performance service reviews, service improvement plan and analytics via self-care portal has been instrumental to the Customers everyday business operations.



Real-time tracking of inventory/supply