



“WHAT’S THE BEST WAY TO ACHIEVE SECURE AND COST-EFFECTIVE ACCESS TO WORLDWIDE CORPORATE SERVICES?” ASKED DNV, GLOBAL RISK MANAGEMENT GROUP.

A TATA COMMUNICATIONS HYBRID IZO™ INTERNET WAN NOW CONNECTS DATA CENTRES WITH USERS WHEREVER THEY ARE.

“Global network management from Tata Communications frees us to concentrate on our core business, while improving our people’s efficiency and effectiveness. In addition, high availability enhances the customer experience.”

Øystein Eide , Vice President, Head of Cloud Infrastructure, DNV AS



100 countries connected
with IZO™ Internet WAN



Thorough due diligence
smoothed transition

CHALLENGE

An independent expert in risk management, and recognised advisor to the maritime and oil and gas industries, this company had a third-party MPLS-based WAN serving some 15,000 employees in 325 offices across 100 countries.

With the trend towards the cloud, it was seeking an Internet-based global network to improve agility and reduce costs.

SOLUTION

A hybrid IZO™ Internet WAN with Global VPN links and Managed Security Services (MSS) was proposed by Tata Communications. Major data centres in Scandinavia, the US and Singapore are served by dual MPLS and high-bandwidth Internet services, while hub sites are Internet only. MSS are cloud-based with managed firewalls at main data centres

RESULTS

End-to-end lifecycle management of the hybrid IZO™ Internet WAN by Tata Communications has cured customer headaches like end-of-life hardware issues. With network and security apps largely hosted in the cloud, upgrade and licensing issues are things of the past. All users enjoy lower risk and increased productivity from faster delivery and high network availability.



Lifecycle management
end-to-end



99.5% SLA
achieved

SERVICE & SUPPORT

A technical review of the legacy infrastructure was positively received by the customer. A smooth transition from the incumbent service provider was assured through thorough due diligence, overseen by a global project manager. An integrated service wrap now sees the hybrid infrastructure, including security policies, managed through a single pane of glass