

Securely Connecting 18,000 Employees in just 2 weeks:

Ensuring Business Continuity with Zero Trust Network Access



A Tata Communications customised GSIGS and managed authentication (mAuth) solution went live in two weeks to securely connect **18,000** employees around the world.

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To ensure continuity of service to our customers during the COVID-19 crisis, we needed to move to a work from home set-up. Tata Communications offered the extreme agility and speed of execution we needed, working on-the-fly to deliver projects within 24 hours in some cases. The solution is supported from the Tata Communications service centre 24/7.

Spokesperson, Global IT and Business Consultancy Company

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**2 weeks**

from design to proof
of concept and delivery

**Full compliance**

with security
requirements

**3 days**

to develop
additional features

**18,000 employees**

seamlessly support global
customer projects

Challenge

As the COVID-19 crisis took hold, employees at this global consultancy needed to be able to work securely from home. This involved remotely accessing data and apps at end customers' sites located around the world, in compliance with stringent security policies.



Solution

Tata Communications Global Secure Internet Gateway Service (GSIGS) ensured 24x7 protection and control for ultra-secure remote access. Along with this virtual unified threat management (vUTM) service, mAuth (2FA) solution added an extra security layer.



Service & Support

With lockdown looming, the Tata Communications team designed the solution and set up a proof of concept in two weeks. Extra features like log storage and device authentication were added in three days. The service was rolled out to 18,000 employees working on 30 separate projects.



Results

During the pandemic, the global consultancy is seamlessly able to support customer projects globally while working from home. Business continuity is preserved, and customer satisfaction has been very high throughout.

For more information, visit us at www.tatacommunications.com

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